

Essco Freight Policy

- If a customer meets their pre-established free freight minimum on any parts or related products order, the order will ship free freight from your primary default warehouse, or non-default warehouse.
 - If we can't ship your entire order from one facility, we will ship the remainder of your order from our other facility at no additional freight charge.
- FedEx is the default carrier of choice for ground shipments.
- All items now qualify towards the free freight minimum, excluding non-private label machines and central vacuum pipe.
- Backorders- If we don't have the product you need in either facility at the time of order, we will ship your backorders for free when the item becomes available.
 - If backorders can be filled from another warehouse, they will ship free freight. (excluding non-qualifying machines and central vac pipe)
- **ALL Machine shipments regardless of manufacturer brand that are shipped standard ground parcel to the contiguous United States, will be charged freight per machine invoiced, based on the following breakdown.**
 - \$13.00 per machine for quantities 1-12**
 - \$10.00 per machine for quantities 13-24**
 - \$7.00 per machine for quantities of 25 or more**
 - For our private label brands (Cirrus & Dust Care), we will be charging freight per unit, but it will still go towards the free freight counter for parts orders.
 - Central Vacuum Units are not part of the flat rate charge of \$13.00. They will incur standard freight charges.
 - Any accessorial charges (residential, expedited service requests, extended delivery area surcharges, COD charges, etc.) will be charged in addition to the flat \$13.00 flat rate. (Applies to both vacuums and regular parts orders)
 - Any shipments outside the contiguous United States will be charged standard rates in lieu of the \$13.00 flat rate.
- For LTL/TL machine orders that do not qualify for free freight will be charged standard freight rates.
- Minimum order fee of \$5.00 for orders less than \$30.00 in value will remain the same as it is today.
- Special order items
 - Special orders will be released within 1 week of their arrival.
 - If there is not an accompanying order within 1-week, special order item(s) will be released and shipped free freight to the customer. (Excluding items that do not qualify for free freight - Machines/Pipe)